

# Resources for Homeowners with Crumbling Foundations

## Inspect Your Foundation

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- Make sure your engineer or contractor is licensed at [www.elicense.ct.gov](http://www.elicense.ct.gov).

## File a Complaint

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- Register your complaint with the Department of Consumer Protection at [www.ct.gov/dcp/concrete](http://www.ct.gov/dcp/concrete).

## Check Your Insurance

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- Read your homeowner's policy, particularly the section titled "Duties After Loss."
- Contact the Insurance Department with any questions at [cid.ca@ct.gov](mailto:cid.ca@ct.gov) or **800-203-3447**.

**For more information on  
concrete foundations visit  
[www.ct.gov/dcp/concrete](http://www.ct.gov/dcp/concrete)**



FROM YOUR STATE SENATOR

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# From Your State Senator Tim Larson

## Resources for Homeowners with Crumbling Foundations

### Inspect Your Foundation

- Talk with a professional engineer about testing the concrete in your home for damage.
- Verify that your professional engineer is licensed, and your home improvement contractor is registered, at [www.elicense.ct.gov](http://www.elicense.ct.gov).
- Contact the Department of Consumer Protection (DCP) with any questions at [dcp.concrete@ct.gov](mailto:dcp.concrete@ct.gov).

### File a Complaint

- If you have reason to believe your home's foundation is deteriorating due to potentially faulty concrete, you may wish to file a complaint with DCP at [www.ct.gov/dcp/concrete](http://www.ct.gov/dcp/concrete).



At my request, DCP Commissioner Jonathan Harris attended a special meeting of the South Windsor Town Council to discuss the state's ongoing efforts to address crumbling concrete residential foundations which continue to affect hundreds of homeowners in the region.

### Check Your Insurance

- Insurance companies cannot cancel or non-renew a homeowner's policy due to a crumbling foundation. If you believe this has happened to you, file a complaint with the Insurance Department.
- Read your homeowner's insurance policy, particularly the section titled "Duties After Loss." That section explains the process that a policyholder needs to follow when notifying his or her insurance company of any damage or a loss.
- The homeowner's policy also provides information on the timeframe a policyholder has to file a lawsuit against the company should he or she choose to do so.
- Contact the Insurance Department with any questions at [cid.ca@ct.gov](mailto:cid.ca@ct.gov) or **800-203-3447**.

**FOR MORE INFORMATION** Please see the Department of Consumer Protection's page on concrete foundations [www.ct.gov/dcp/concrete](http://www.ct.gov/dcp/concrete)